

Support and professional services

GraviteeSource services are designed to help customers throughout the entire lifecycle of their APIs and API Management projects.

From the project inception using API best practices and standards to development and integration to going into production with Gravitee.io, GraviteeSource is able to be your partner in achieving 100% project success.



Consulting

API Best practices - Secrets of a great API
How to deliver secured APIs

Services management and governance

APIs on steroids with a few clicks : from a classical API to a “graviteezed” API

API contracts and documentation : Swagger, RAML, ...

Manage your APIs quickly with Gravitee.io



Architecture

Gravitee.io API Management to fit your IT infrastructure

Understand Gravitee.io architecture and its core components

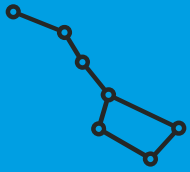
High-Availability / Dynamic scaling / Docker

Architecture Workshop



Please contact GraviteeSource for a quotation

contact@graviteesource.com



Platform extensions

Understand Gravitee.io plugins system : policies, reporters, resources, ...
 Plugin development (open-source / closed-source)
 Custom plugins support
 Code review



Training

Install and monitor Gravitee.io API Management Solution
 Learn Gravitee.io internal concepts and extend the platform
 Bring and extend your APIs forward by putting them into Gravitee.io



Support

	SILVER	GOLD	PLATINUM
High Level support	yes	yes	yes
Hot fixes and patches	yes	yes	yes
Disponibility	Business hours	Business hours	Up to 24/7
Contact	1 named support account	1 named support account	3 named support accounts
Number of incidents	Max 10 incidents	Max 30 incidents	Unlimited
Please contact GraviteeSource for a quotation			